#### Department of Veterans Affairs M21-1, Part III, Subpart v

**Veterans Benefits Administration April 10, 2015**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1, Part III, “General Claims Process,” Subpart v, “General Authorization Issues and Claimant Notifications.”***Notes***: * Unless otherwise noted, the term “claims folder” refers to the official, numbered, Department of Veterans Affairs (VA) repository – whether paper or electronic – for all documentation relating to claims that a Veteran and/or his/her dependent(s) file with VA.
* Minor editorial changes have also been made to
* update incorrect or obsolete references
* replace references to and instructions for using the Benefits Delivery Network (BDN) with hyperlinks to the *Veterans Service Network (VETSNET) Awards Handbook*
* update obsolete terminology, where appropriate
* clarify block labels and/or block text, and
* bring the document into conformance with M21-1 standards.
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| Reason(s) for the Change | Citation |
| To move old M21-1, Part III, Subpart v, Chapter 3, Section C, Topic 13 (III.v.3.C.13) to a new location within its own section. This was done to aid readers in locating information about garnishments. (This information was previously located within a section that discusses apportionments, which are different than garnishments.) | III.v.3.D |
| To add the definition of “garnishment.” | III.v.3.D.1.a |
| To update the instructions for handling a garnishment in a paperless environment.  | III.v.3.D.2.a |
| * To update Finance Officer (FO) responsibilities when processing garnishment orders.
* To update Veteran Service Center (VSC) responsibilities when processing garnishment orders.
* To replace BDN procedures with references to the VETSNET Financial Accounting System (FAS).
 | III.v.3.D.2.b |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, DirectorCompensation Service |

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