#### Department of Veterans Affairs M21-1MR, Part III, Subpart v

**Veterans Benefits Administration September 22, 2014**

**Washington, DC 20420**

#### Transmittal Sheet

|  |  |
| --- | --- |
| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1MR, Part III, “General Claims Process,” Subpart v, “General Authorization Issues and Claimant Notifications.”  ***Notes***:   * The term Veterans Service Center Manager (VSCM) also includes Pension Management Center Manager (PMCM), where appropriate. * Minor editorial changes have also been made to * remove references to rescinded portions of M21-1 * update incorrect or obsolete hyperlink references * update obsolete terminology, where appropriate * clarify block labels and/or block text, and * bring the documents into conformance with M21-1MR standards. |

|  |  |  |
| --- | --- | --- |
| Reason(s) for the Change | Citation | Page(s) |
| * To add lack of qualifying service to the table listing issues in which formal administrative decisions are required. * To remove missing service treatment records (STRs) from the table, because a formal administrative decision is not required for missing STRs. | M21-1MR, Part III, Subpart v, Chapter 1, Section A, Topic 1, Block b (III.v.1.A.1.b) | 1-A-3 |
| To clarify when a single decision notice will be used to notify the claimant of an administrative decision. | III.v.1.A.3.b | 1-A-10 |
| To change the spelling of “character-of-discharge” to “character of discharge”. | III.v.1.A.4 | 1-A-12 through  1-A-15 |

|  |  |
| --- | --- |
| Rescissions | None |

|  |  |
| --- | --- |
| Authority | By Direction of the Under Secretary for Benefits |

Transmittal Sheet, Continued

|  |  |
| --- | --- |
| Signature | Thomas J. Murphy, Director  Compensation Service |

|  |  |
| --- | --- |
| Distribution | LOCAL REPRODUCTION AUTHORIZED |