#### Department of Veterans Affairs M21-1, Part III, Subpart v

**Veterans Benefits Administration August 31, 2015**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1, Part III, “General Claims Process,” Subpart v, “General Authorization Issues and Claimant Notification.”  ***Notes***: Minor editorial changes have also been made to   * update incorrect or obsolete references, and * bring the document into conformance with M21-1 standards. |

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| Reason(s) for the Change | Citation |
| To provide clarification that only Veteran Service Representatives (VSRs) with a General Schedule salary grade of 11 or greater, which includes Senior Veterans Service Representatives (SVSRs) and Super Senior Veterans Service Representatives (SSVSRs), shall prepare administrative decisions on issues permanently affecting entitlement to benefits, such as character of discharge or willful misconduct. | M21-1, Part III, Subpart v, Chapter 1, Section A, Topic 1, Block a  (III.v.1.A.1.a) |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, Director  Compensation Service |

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