#### Department of Veterans Affairs M21-1MR, Part III, Subpart iii

**Veterans Benefits Administration December 19, 2014**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1MR, Part III, “General Claims Process,” Subpart iii, “General Development and Dependency Issues.”  ***Notes***:   * The term regional office (RO) also includes pension management center (PMC), where appropriate. * The term Veterans Service Center Manager (VSCM) also includes Pension Management Center Manager (PMCM), where appropriate. * No minor editorial changes have been made. |

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| Reason(s) for the Change | Citation |
| * To remove erroneous information about who stores records from the National Oceanic and Atmospheric Administration (NOAA) and Public Health Service (PHS). * To remove a reference on obtaining service records from NOAA or PHS. | Part III, Subpart iii, Chapter 2, Section B, Topic 11, Block e (III.iii.2.B.11.e) |
| To add a new Block d providing directions for obtaining Coast Guard service records that are not found at the National Personnel Records Center (NPRC) or the Records Management Center (RMC). | III.iii.2.B.17.d |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, Director  Compensation Service |

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