#### Department of Veterans Affairs M21-1MR, Part III, Subpart ii

**Veterans Benefits Administration August 6, 2014**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1MR, Part III, “General Claims Process,” Subpart ii, “Initial Screening and Determining Veterans Status.”***Notes***: * The term regional office (RO) also includes pension management center (PMC), where appropriate.
* The term Veterans Service Center Manager (VSCM) also includes Pension Management Center Manager (PMCM), where appropriate.
* Minor editorial changes have also been made to
* update incorrect or obsolete hyperlink references
* update obsolete terminology, where appropriate
* update section and topic titles to more accurately reflect their content
* reassign alphabetical designations to blocks, where necessary, to account for the addition of new blocks
* clarify block labels and/or block text, and
* bring the documents into conformance with M21-1MR standards.
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| Reason(s) for the Change | Citation | Page(s) |
| To delete reference to the Office of General Counsel’s (OGC’s) Professional Staff Group VII (PSG VII), as the handling of requests from PSG VII for claims folders is discussed in great detail in a subsequent topic (Topic 30). | M21-1MR, Part III, Subpart ii, Chapter 5, Section G, Topic 29, Block d (III.ii.5.G.29.d) | 5-G-4 |
| To add a block that discusses the responsibilities of PSG VII and the process that is triggered by the docketing of an appeal at the Court of Appeals for Veterans Claims (CAVC). | III.ii.5.30.a | 5-G-7 |
| To incorporate instructions from Fast Letter (FL) 11-14 for processing requests from PSG VII for claims folders. | III.ii.5.30.b | 5-G-8 |
| To add a block that explains the actions ROs must take if they cannot locate a claims folder that PSG VII has requested. | III.ii.5.30.c | 5-G-10 |

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Transmittal Sheet, Continued

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, DirectorCompensation Service |

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