#### Department of Veterans Affairs M21-1MR, Part III, Subpart ii

**Veterans Benefits Administration September 16, 2014**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1MR, Part III, “General Claims Process,” Subpart ii, “Initial Screening and Determining Veterans Status.”***Notes***: Minor editorial changes have also been made to * update incorrect or obsolete hyperlink references
* reassign alphabetical designations to individual blocks and repaginate, where necessary, to account for new and/or deleted blocks within a topic, and
* clarify block labels and/or block text.
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| Reason(s) for the Change | Citation | Page(s) |
| To add a note that the “received date” on a fax is an acceptable date stamp for documents faxed and directly indexed into Virtual VA. | M21-1MR Part III, Subpart ii, Chapter 1, Section C, Topic 10, Block a (III.ii.1.C.10.a) | 1-C-2 |
| To add a (new) Block b that discusses the placement of the date stamp on incoming documents. | III.ii.1.C.10.b | 1-C-3 |
| To add a (new) Block c that discusses individuals authorized to sign claims on behalf of a claimant, based on the changes initiated by ***Section 502*** of the Honoring America's Veterans and Caring for Camp Lejeune Families Act of 2012. | III.ii.1.C.11.c | 1-C-6 |
| To incorporate information regarding restricted access claim centers (RACCs) and remove mention of “sister ROs.” | III.ii.1.C.14 | 1-C-9 through 1-C-11 |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, DirectorCompensation Service |

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