#### Department of Veterans Affairs M21-1, Part III, Subpart ii

**Veterans Benefits Administration August 31, 2015**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1, Part III, “General Claims Process,” Subpart iii, “Initial Screening and Determining Veterans Status.”  ***Notes***:   * The term “regional office” (RO) also includes pension management center (PMC), where appropriate. * Unless otherwise noted, the term “claims folder” refers to the official, numbered, Department of Veterans Affairs (VA) repository – whether paper or electronic – for all documentation relating to claims that a Veteran and/or his/her survivors file with VA. * Minor editorial changes have also been made to * update incorrect or obsolete references * reassign alphabetical designations to individual blocks, where necessary, to account for new and/or deleted blocks within a topic, and * bring the document into conformance with M21-1 standards. |

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| Reason(s) for the Change | Citation |
| To add a block instructing claims processors to accept claimant signatures as valid when the scanning quality of the signature is poor. | M21-1, Part III, Subpart ii, Chapter 1, Section C, Topic 2, Block c (III.ii.1.C.2.c) |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, Director  Compensation Service |

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