#### Department of Veterans Affairs M21-1MR, Part III, Subpart i

**Veterans Benefits Administration July 14, 2014**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1MR, Part III, “General Claims Process,” Subpart i, “Overview of Claims Processing and Structure of the Veterans Service Center.”  ***Note***: The title of Section B of Chapter 2 of the affected subpart was changed to more accurately reflect its content. |

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| Reason(s) for the Change | Citation | Page(s) |
| * To add a hyperlink to the new Section 5103 notice that intake sites must provide to individuals that do no file a pre-discharge claim on *VA Form 21-526EZ, Application for Disability Compensation and Related Compensation Benefits*. (See Fast Letter (FL) 13-28.) * To add a step that instructs intake sites to undertake any development that is necessary to determine whether a service member is entitled to additional benefits for his/her dependents. | M21-1MR, Part III, Subpart i, Chapter 2, Section B, Topic 3, Block d (III.i.2.B.3.d) | 2-B-3 |
| * To remove reference to claims for entitlement to a total disability rating based on individual unemployability, as the new Section 5103 notice for pre-discharge claims now covers claims for this benefit. * To remove the requirement that service members must provide a copy of their service treatment records (STRs) for *all* periods of service. (Only STRs for the *current* period of service are required.) | III.i.2.B.3.e | 2-B-5 |
| To remove the requirement that service members must provide a copy of their STRs for *all* periods of service. | III.i.2.B.3.i | 2-B-10 |
| To remove the statement that Benefits Delivery at Discharge (BDD) rating activity sites have permanent jurisdiction over all claims that are processed in a paperless environment. | III.i.2.B.3.k | 2-B-14 |
| To update the address for the Winston-Salem Quick Start Consolidated Processing Site (CPS). | III.i.2.B.5.e | 2-B-23 |
| To add an exception that refers the reader to III.i.2.D.27.c for additional instructions. | III.i.2.B.6.f | 2-B-28 |
| * To incorporate instructions from FL 13-21 and Office of Field Operations Letter 20F-13-04. * To revise the block label so that it more accurately reflects the content of the block. | III.i.2.B.6.m | 2-B-34 |

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| Rescissions | FL 13-21 |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, Director  Compensation Service |

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