#### Department of Veterans Affairs M21-1MR, Part III, Subpart i

**Veterans Benefits Administration September 16, 2014**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1MR, Part III, “General Claims Process,” Subpart i, “Overview of Claims Processing and Structure of the Veterans Service Center.”  ***Note:*** Minor editorial changes have also been made to clarify block labels and/or block text. |

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| Reason(s) for the Change | Citation | Page(s) |
| * To clarify that service members are only required to provide service treatement records (STRs) from their current period of service to file a pre-discharge claim. * To clarify that service members are only required to provide photocopies of STRs (not originals) to file a pre-discharge claim. * To add the *VA Form 21-526EZ, Application for Disability Compensation and Related Compensation Benefits*,to the list of forms that can be used to file a pre-discharge claim. | M21-1MR, Part III, Subpart i, Chapter 2, Section A, Topic 1, Block c (III.i.2.A.1.c) | 2-A-3 |
| To clarify that the following claims are not processed by Rating Activity Sites or Consolidated Processing Centers:   * claims from service members with pending appeals, and * claims requiring a VA examination in a foreign country (except when the examinations can be accomplished through VA Offices in Landtuhl, Germany or Yongsan, Korea). | III.i.2.A.1.e | 2-A-5 |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, Director  Compensation Service |

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