#### Department of Veterans Affairs M21-1, Part III, Subpart i

**Veterans Benefits Administration July 16, 2015**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | In order to incorporate the following publications into the Veterans Benefits Manual M21-1, a new Section E was created under Part III, “General Claims Process,” Subpart i, “Overview of Claims Processing and Structure of the Veterans Service Center,” Chapter 4, “Veterans Online Application (VONAPP) Direct Connect (VDC) and the StakeHolders Enterprise Portal (SEP)”:   * Transformation Initiatives & Pilots (TIP) sheet, *Processing Live Compensation Dependency Claims* * TIP sheet, *Dependency Claims Processing Assistance Frequently Asked Questions*, and * guidance from the August 2014 *Compensation Service Bulletin*. |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, Director  Compensation Service |

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