#### Department of Veterans Affairs M21-1MR, Part III, Subpart i

**Veterans Benefits Administration January 6, 2015**

**Washington, DC 20420**

#### Transmittal Sheet

|  |  |
| --- | --- |
| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1MR, Part III, “General Claims Process,” Subpart i, “Overview of Claims Processing and Structure of the Veterans Service Center.”  ***Notes***: Minor editorial changes have also been made to   * reassign alphabetical designations to individual blocks and repaginate, where necessary, to account for new and/or deleted blocks within a topic, and * clarify block labels and/or block text. |

|  |  |
| --- | --- |
| Reason(s) for the Change | Citation |
| To split (old) M21-1MR, Part III, Subpart i, Chapter 3, Section A, Topic 2, Block h (III.i.3.A.2.h) into two separate blocks: one addressing forms that do not contain all the information required to identify all of a claimant’s contentions, and the other addressing unsigned forms. | III.i.3.A.2.h and i |
| To add two new Blocks to incorporate information about informal claims that had been mistakenly left out of this section when it was originally drafted for the purpose of incorporating Fast Letter (FL) 12-25, *Fully Developed Claim Program*. | III.i.3.A.2.j and k |
| To replace “timeliness requirements” with “timeliness targets.” | III.i.3.A.3.b |

|  |  |
| --- | --- |
| Rescissions | None |

|  |  |
| --- | --- |
| Authority | By Direction of the Under Secretary for Benefits |

|  |  |
| --- | --- |
| Signature | Thomas J. Murphy, Director  Compensation Service |

|  |  |
| --- | --- |
| Distribution | LOCAL REPRODUCTION AUTHORIZED |