#### Department of Veterans Affairs M21-1, Part III, Subpart i

**Veterans Benefits Administration June 26, 2015**

**Washington, DC 20420**

#### Transmittal Sheet

|  |  |
| --- | --- |
| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1, Part III, “General Claims Process,” Subpart i, “Overview of Claims Processing and Structure of the Veterans Service Center.”***Notes***: Unless otherwise noted, the term “claims folder” refers to the official, numbered, Department of Veterans Affairs (VA) repository – whether paper or electronic – for all documentation relating to claims that a Veteran and/or his/her survivors file with VA. |

|  |  |
| --- | --- |
| Reason(s) for the Change | Citation |
| To incorporate guidance from Fast Letter (FL) 11-31, *Procedures for Handling Dependency Claims Submitted through VONAPP Direct Connect*, and the *Procedures for Handling Rules Based Processing System Claims* Transformation Initiatives & Pilot (TIP) Sheet by creating* new Section D, “Claims to Add a Dependent That a Veteran Files Through eBenefits,” and
* new Topic 1, “Rules-Based Processing of Claims to Add a Dependent.”
 | M21-1, Part III, Subpart i, Chapter 4, Section D (III.i.4.D) |

|  |  |
| --- | --- |
| Rescissions | None |

|  |  |
| --- | --- |
| Authority | By Direction of the Under Secretary for Benefits |

|  |  |
| --- | --- |
| Signature | Thomas J. Murphy, DirectorCompensation Service |

|  |  |
| --- | --- |
| Distribution | LOCAL REPRODUCTION AUTHORIZED |