#### Department of Veterans Affairs M21-1, Part III, Subpart i

**Veterans Benefits Administration June 19, 2015**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1, Part III, “General Claims Process,” Subpart i, “Overview of Claims Processing and Structure of the Veterans Service Center.” |

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| **Reason(s) for the Change** | **Citation** |
| To incorporate Fast Letter 12-26, *Procedures for Processing VONAPP Direct Connect Disability Claims*, Compensation Service Bulletins dated April 2015 and May 2015, and Veterans Benefits Management System (VBMS) Transformation Initiative & Pilot (TIP) Sheets, *VONAPP Direct Connect eClaims Adjudication Guide, VBMS Processing* and *Power of Attorney Submission in SEP* by creating   * new Chapter 4, “Veterans Online Application (VONAPP) Direct Connect (VDC) Program and the Stakeholder Enterprise Portal (SEP)” * new Section B, “The Stakeholder Enterprise Portal (SEP) Role in the Veterans Online Application (VONAPP) Direct Connect (VDC) Process” * new Topic 1, “Introduction to SEP,” and * new Topic 2, “Original and Supplemental Claims for Compensation Submitted Through SEP.” | M21-1, Part III, Subpart i, Chapter 4, Section B  (III.i.4.B) |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, Director  Compensation Service |

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