#### Department of Veterans Affairs M21-1, Part III, Subpart i

**Veterans Benefits Administration June 11, 2015**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1, Part III, “General Claims Process,” Subpart i, “Overview of Claims Processing and Structure of the Veterans Service Center.” |

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| **Reason(s) for the Change** | **Citation** |
| To incorporate Fast Letter 12-26, *Procedures for Processing VONAPP Direct Connect Disability Claims*, and Veterans Benefits Management System (VBMS) Transformation Initiative & Pilot (TIP) Sheet, *VONAPP Direct Connect eClaims Adjudication Guide, VBMS Processing* by creating* new Chapter 4, “Veterans Online Application (VONAPP) Direct Connect (VDC) Program and the Stakeholder Enterprise Portal (SEP)”
* new Section A, “The Veterans Online Application (VONAPP) Direct Connect (VDC) Program”
* new Topic 1, “Introduction to the VDC Program,” and
* new Topic 2, “Jurisdiction of VDC Claims.”
 | M21-1, Part III, Subpart i, Chapter 4, Section A (III.i.4.A) |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, DirectorCompensation Service |

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