#### Department of Veterans Affairs M21-1MR, Part X

**Veterans Benefits Administration November 22, 2011**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in this Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1MR, Part X, “Matching Programs.”***Notes***: * M21-1MR will retain some information related to the Benefits Delivery Network (BDN) until all master records are converted to the Veterans Service Network (VETSNET).  For information on VETSNET applications and input, consult the [*VETSNET User Guides*](http://vbaw.vba.va.gov/bl/21/Systems/awards.htm)on the Compensation Service Intranet.
* The term regional office (RO) also includes pension management center (PMC), where appropriate.
* The term Veterans Service Center Manager (VSCM) also includes Pension Management Center Manager (PMCM), where appropriate.
* Minor editorial changes have also been made to
* remove references to rescinded portions of M21-1
* update incorrect or obsolete hyperlink references
* update the term “VCAA notice” to “section 5103 notice”
* update obsolete terminology
* to reflect the use of VETSNET Awards to process most award transactions
* clarify block labels and/or block text, and
* bring the documents into conformance with M21-1MR standards.
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| Reason(s) for the Change | Citation | Page(s) |
| To remove information pertaining to BDN-generated verification letters. | Part X, Chapter 10, Topic 5, Block a (X.10.5.a) | 10-11 |
| To remove information pertaining to BDN award processing and reflect the use of the IVM Adjustment field and Potential Fraud field in VETSNET Awards.  | * X.10.6.a
* V.10.6.b
 | 10-12 |
| To indicate that the information in Blocks c and d applies only to awards processed in BDN. | * X.10.6.c
* X.10.6.d
 | 10-13 |
| To note that income verification match (IVM) worksheets requiring benefit adjustment may be destroyed 30 days after the decision has become final. | X.10.9.d | 10-22 |
| To clarify when IVM-related materials may be destroyed. | X.10.9.g | 10-23 |
| To note that if the warrant was cleared within 30 days of issuance, it is not necessary to terminate VA benefits. | X.16.1.d | 16-2 |

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| Reason(s) for the Change | Citation | Page(s) |
| To describe the warrant information on the *FFP-3* form from the Office of Inspector General (OIG). | X.16.2.b | 16-5 |
| * To describe the requirements of the notice of proposed adverse action based on whether the *FFP-3* form contained an arrest date or warrant invalid date.
* To add additional M21-1MR reference citations.
 | X.16.2.c | 16-6 |
| To note that the award should not be adjusted if the warrant was cleared within 30 days of issuance. | X.16.2.f | 16-7 |
| To add an M21-1MR reference citation. | X.16.3.a | 16-10 |
| To add a block to provide information on contacting a warrant agency to confirm a warrant has been cleared.The subsequent blocks in this topic are re-lettered. | X.16.3.b | 16-11 |
| To clarify the procedures for contacting the OIG fugitive felon coordinator. | X.16.3.e | 16-13 |
| To state that if the beneficiary is in receipt of disability compensation, the regional office (RO) with jurisdiction of the claims folder in BIRLS is responsible for working the fugitive felon case. | X.16.4.a | 16-18 |
| To clarify the PMC’s jurisdiction of fugitive felon cases.To reflect that an RO need not designate alternate fugitive felon coordinators. | X.16.4.bX.16.4.c | 16-19 |
| The delete Block f, as this information is no longer valid.The subsequent blocks in this topic are re-lettered. | X.16.4.f | 16-20 |
| To clarify where to send questions on fugitive felon issues. | X.16.4.h | 16-22 |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, DirectorCompensation Service |

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