#### Department of Veterans Affairs M21-1, Part I, Chapter 5

**Veterans Benefits Administration August 27, 2015**

**Washington, DC 20420**

#### Transmittal Sheet

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| Changes Included in This Revision | The table below describes the changes included in this revision of Veterans Benefits Manual M21-1, Part I, “Claimants Rights and Responsibilites,” Chapter 5, “Appeals.”***Notes***: * The term “regional office” (RO) also includes pension management center (PMC), where appropriate.
* Unless otherwise noted, the term “claims folder” refers to the official, numbered, Department of Veterans Affairs (VA) repository – whether paper or electronic – for all documentation relating to claims that a Veteran and/or his/her survivors file with VA.
* Minor editorial changes have also been made to
* update the term “notification letter” to “decision notice”
* update obsolete terminology, where appropriate, and
* bring the document into conformance with M21-1 standards.
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| Reason(s) for the Change | Citation |
| * To incorporate guidance from *Fast Letter (FL) 11-37, Procedures and Required Documentation for Fiduciary Selection Decisions, Notices of Disagreement Received Regarding Fiduciary Selection, and Fiduciary Notice of Disagreement Tracking Requirements*, regarding jurisdiction of fiduciary related appeals.
* To incorporate guidance from *FL 14-07, Fiduciary Hub Promulgation Teams*, regarding jurisdiction of fiduciary related appeals.
 | M21-1, Part I, Chapter 5, Section D, Topic 1, Block c (I.5.D.1.c) |

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| Rescissions | None |

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| Authority | By Direction of the Under Secretary for Benefits |

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| Signature | Thomas J. Murphy, DirectorCompensation Service |

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