

Dear ITT Student,

As we discussed in our email on September 6, 2016, and as you are acutely aware by now, ITT has announced that it has discontinued operations at all campuses. We're writing to you again with a few updates on resources available for you to use to re-map your plan to continue your education and otherwise overcome your school's sudden closure.

This is also to let you know that we are listening. Whether it's your calls to the Education Call Center, comments on the GI Bill Facebook page, or by other means, we are paying attention to you. We are contacting and working with our partners at Veteran Service Organizations, Department of Education, the State Approving Agencies, and others to make you aware of all potential resources that are available to assist you in achieving your educational goals.

We will be doing a Facebook Live broadcast in the near future to share information and answer all your questions...more specifics on that to come.

As a reminder, VA can no longer pay you your housing allowance until such time as you are enrolled in another GI Bill approved educational institution. You should also be aware that there is the possibility an overpayment was created in your account. If your enrollment was submitted for an upcoming term, you may have already received benefits (books and supplies) for a term you are now unable to complete. If this happened, you will receive a letter from VA explaining actions to take in order to resolve any potential issue.

Of Note: If you are a GI Bill user who also has federal student loans, you need to make decisions about what to do next; if you transfer you may not be able to receive a "Closed School Discharge" of your federal student loans. The Department of Education shared this on their site:

- *If you are currently or were recently enrolled at ITT, you may be eligible to have your federal student loans for your program at ITT discharged. Your federal loan debt will be wiped away and you will have the option of restarting your education somewhere new. We will post and update information about how to receive a discharge at our ITT announcements page.*
- *If you wish to continue and complete your program at a different school – especially if you are close to graduating – you may be able to transfer your credits. It is important to note that transferring your credits may limit your ability to have your federal loans discharged. Closed school discharge may be an option if you enroll in a different program that does not accept your ITT credits*

Here is an updated list of resources available:

- Our [GI Bill Comparison Tool](#) can help you review and compare alternatives to ITT.
- Contact [Student Veterans of America](#). They have a network of over 1,400 student chapters at colleges and universities and their staff can provide answers to your questions. They have a [website](#) specifically for you with contact information.
- The [Department of Education](#) (ED) has an [announcements page](#) with information on how former ITT students can continue their education, apply for closed school loan discharges, retrieve student records, and more. They will continue to update this information for affected students. ED has several webinars planned – more information on those at the link - and VA will be participating to answer your questions.

- The [State Approving Agencies](#) are working with schools to identify those that will accept transfers as appropriate and possible.
- If you took out a federal student loan to supplement your GI Bill, you may be eligible for a “Closed School Discharge,” of that loan but you need to be aware of when to apply...Veterans Education Success has more on this on their [website](#); click “Advice to ITT Students.”
- ITT has a [listing](#) of institutions that have expressed an interest in helping students complete their programs of study. This list will be updated daily.

We will continue to look for ways to assist you in overcoming this obstacle and we will continue to stay in touch. If you know any students or former students not receiving our emails, please forward this information to them.

As always, our Education Call Center is available at 1-888-442-4551 (Monday – Friday, 7 a.m. – 6 p.m. CST) for questions about your GI Bill benefits, any overpayments, and remaining entitlement. You can also join the conversation on our [Facebook page](#) or follow us on [Twitter](#) @VAVetBenefits.

As always, thank you for your service,

Curtis L. Coy
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VA Core Values: Integrity, Commitment, Advocacy, Respect, Excellence (“I CARE”)