



U.S. Department
of Veterans Affairs

VA Benefits II Briefing

Transition GPS



This document contains U.S. Department of Veterans Affairs proprietary business information and may not be reproduced without permission.

Transition
Tools for
a Brighter
Future

VA Transition Assistance Program

Employment

Economic Impact

September 2015, Version 3.0



U.S. Department
of Veterans Affairs

Getting Started

Transition
Tools for
a Brighter
Future

VA Transition Assistance Program

Employment

Economic Impact

Resources and Agenda Review

- Resources
 - Participant Guide
 - Federal Benefits Handbook
 - www.ebenefits.va.gov
 - www.va.gov/healthbenefits/
- Agenda
 - VA Health Care portal navigation
 - Module 6: Compensation
 - eBenefits navigation



- Actively participate in classroom activities
- Respect others' opinions and values
- Return from breaks on time
- Hold personal questions for individual assistance
- Use computers as directed
- Utilize parking lot





U.S. Department
of Veterans Affairs

VA Health Care Portal Navigation

Transition
Tools for
a Brighter
Future

VA Transition Assistance Program

Employment

Economic Impact

VA Health Benefits Main Page

VA Transition Assistance Program

<http://www.va.gov/healthbenefits>

- Health Benefits
 - Health Benefits Home
 - Apply for VA Care
 - Eligibility and Enrollment
 - Health Benefits Explorer
 - Active Duty
 - Returning Service Members
 - Families of Veterans
 - Women Veterans
 - Determine Costs of Care
 - Access Health Benefits
 - Update Your Information
 - Non VA Care
 - Affordable Care Act
 - Health Care Resources
 - More Health Care



New Veterans Health ID Card
VA Announces Rollout of Secure Veteran Health Identification Cards.
[Learn more >](#)

[Enrollment Figures](#) [Financial Assessment](#) [Health ID Card](#)

[Apply](#) [Cost](#) [Access](#)

Apply

If you served in the active military, naval or air service and are separated under any condition other than dishonorable, you may qualify for VA health care benefits.

[Learn More >](#)

QUICK LINKS

[Hospital Locator](#)
Zip Code [Go](#)

[Health Programs](#)

CHECK THE STATUS OF YOUR Enrollment Application
call **877-222-VETS**
(877) 222-8387

APPLY FOR HEALTH BENEFITS
1010EZ

FIND OUT IF YOU'RE ELIGIBLE
Health Benefits Explorer

CONNECT WITH VHA



Health Benefits Navigation

Health	Benefits	Burials & Memorials	About VA	Resources	Media Room	Locations	Contact Us
------------------------	--------------------------	---	--------------------------	---------------------------	----------------------------	---------------------------	----------------------------

VA » Health Care » Health Benefits » Apply for Health Benefits » VA Health Care for Women Veterans

Health Benefits

- Health Benefits Home
- Apply for VA Care
- Eligibility and Enrollment
- Health Benefits Explorer
- Active Duty
- Returning Service Members
- Families of Veterans
- Women Veterans**
- Determine Costs of Care
- Access Health Benefits
- Update Your Information
- Non VA Care
- Affordable Care Act
- Health Care Resources
- More Health Care

VA Health Care for Women Veterans

Each VA Medical Center has a Women Veterans Program Manager who is designated to advise and advocate for women Veterans. They can assist Women Veterans with accessing medical services from primary care to specialized care for chronic conditions or reproductive health.

VA health care for women Veterans includes:

Primary Care

General care includes health evaluation and counseling, disease prevention, nutrition counseling, weight control, smoking cessation, and substance abuse counseling and treatment as well as gender-specific primary care, e.g., cervical cancer screens (Pap smears), breast cancer screens (mammograms), birth control, preconception counseling, Human Papillomavirus (HPV) vaccine, menopausal support (hormone replacement therapy).

Mental health includes evaluation and assistance for issues such as depression, mood, and anxiety disorders; intimate partner and domestic violence; sexual trauma; elder abuse or neglect; parenting and anger management; marital, caregiver, or family-related stress; and post-deployment adjustment or post-traumatic stress disorder (PTSD).

Military Sexual Trauma (MST). Women—and men as well—may experience repeated sexual harassment or sexual assault during their military service. Special services are available to women who have experienced MST. VA provides free, confidential counseling and treatment for mental and physical health conditions related to MST.

Specialty Care

Management and screening of chronic conditions includes heart disease, diabetes, cancer, glandular disorders, osteoporosis, and fibromyalgia as well as sexually transmitted diseases such as HIV/AIDS and hepatitis.



QUICK LINKS

- Hospital Locator
- Health Programs
- Protect Your Health





U.S. Department
of Veterans Affairs

Module 6: Compensation

Transition
Tools for
a Brighter
Future

VA Transition Assistance Program

Employment

Economic Impact

- Payable to Veterans with yearly income and net worth lower than congressionally mandated amount
- Served at least 24 months on active duty
 - One day during wartime period
- Must be 65 or older
- Or permanently and totally disabled
 - Due to non-service-related conditions
- Or patient in nursing home receiving skilled care
- Or receiving Social Security disability insurance
- Or receiving supplemental Social Security income



Service Connection

- Criteria for service connection
 - Direct
 - Aggravated
 - Presumptive
 - Secondary
- Pre-Discharge Programs
 - Benefits Delivery at Discharge (BDD)
 - Quick Start



- Comprehensive, standardized exam
- Every Servicemember must have one
 - VA conducts when claim is submitted prior to separation
 - DoD conducts when claim is not filed, or
 - Less than 90 days left on active duty when claim is filed
- Documents current or past medical conditions
- Allows for more efficient identification of service-connected conditions

Apply for VA Disability Compensation

VA Transition
Assistance
Program

- In Person
 - Military Service Coordinator (MSC)
 - Claims agent
 - VA representative
 - Veterans Service Organization (VSO)
- VONAPP Direct Connect
- Mail
- No time limit



- Review application
- Notice of duty to assist
- Gather evidence
- Schedule VA exam
- Review evidence
- Make decision
- Notify Veteran



- Concurrent Retirement and Disability Pay (CRDP)
 - Restores retired pay to retirees with 50% or > rating
 - Must be eligible for retired pay and in receipt of disability compensation
 - Enrollment is automatic
- Combat-Related Special Compensation (CRSC)
 - Payments to eligible retirees with combat related injuries or diseases
 - Must be eligible for retired pay and in receipt of disability compensation
 - Must apply

Fully Developed Claims

- Offers faster decisions on compensation, pension, survivor benefits
- Submit all relevant records at time of claim
- Certify there is no further evidence to submit



- Clothing Allowance
 - Annual allowance
 - Prosthetic/orthopedic appliances, skin condition
 - Contact prosthetic representative to apply
- Automobile Grant
 - One-time allowance
 - Purchase vehicle
- Adaptive Equipment Program
 - Multiple allowance
 - Modify vehicle

- State and local benefits can include:
 - Employment assistance
 - Preference in hiring
 - Discounts for fishing/hunting licenses, national parks
- Retail benefits can include:
 - Discounts
 - Stores
 - Airlines
 - Restaurants

Servicemembers Civil Relief Act

- Provides protection for military members entering active duty
- Covers many legal agreements
- Contact Armed Forces legal assistance office



- PAT Activity
- What are the four ways VA establishes service connection?
 - Direct, aggravated, presumptive, secondary
- What are the two pre-discharge programs?
 - BDD and Quick Start
- What form is used to submit a claim in the Pre-Discharge program?
 - VA Form 21-526 (series)

Module 6 Review

- Describe VA Pension
- Define service-connected disability
- Describe Pre-Discharge programs
- Explain how to file a disability claim
- Describe the disability claims process
- Describe ancillary benefits





U.S. Department
of Veterans Affairs

eBenefits Navigation

Transition
Tools for
a Brighter
Future

VA Transition Assistance Program

Employment

Economic Impact

eBenefits Overview

Servicemember (Now)	Veterans (Later)
<ul style="list-style-type: none">• Apply for education benefits	<ul style="list-style-type: none">• Apply for benefits
<ul style="list-style-type: none">• Access VA home loan guaranty Certificate of Eligibility (COE)	<ul style="list-style-type: none">• Access VA home loan guaranty Certificate of Eligibility (COE)
<ul style="list-style-type: none">• Transfer Post 9/11 education benefits to eligible dependents	<ul style="list-style-type: none">• View links
<ul style="list-style-type: none">• View links	<ul style="list-style-type: none">• Monitor claims process
	<ul style="list-style-type: none">• Observe benefit payments
	<ul style="list-style-type: none">• View and print VA benefits letters and preference letters
	<ul style="list-style-type: none">• Request DD-214 and Military Personnel File



eBenefits Overview

VA Transition Assistance Program

www.ebenefits.va.gov

The screenshot shows the eBenefits website homepage. At the top left is the eBenefits logo with the tagline "My Gateway to Benefit Information". To its right are the VA and DoD seals and the text "A Service of the Department of Veterans Affairs and the Department of Defense". On the top right are "Log in" and "Register" buttons. Below this is a navigation bar with links for "Apply", "Manage", "Learn", "National Resource Directory", "Employment Center", and "Contact", along with a search icon and "Search" text. The main content area has a dark blue background with the heading "What do you want to do?". A callout box on the right says "Need help? Appoint a claims agent, attorney, or Veteran Service Organization (VSO) to assist you." Below the heading are three main sections: "Apply" (with a computer icon), "Manage Benefits" (with a gear icon), and "Manage Health" (with a plus sign icon). Each section lists various services with icons for "P" (payments) or "E" (external links). At the bottom of each section is a link to "See all applications/options".

eBenefits
My Gateway to Benefit Information

A Service of the Department of Veterans Affairs and the Department of Defense

Log in Register

Apply Manage Learn National Resource Directory Employment Center Contact Search

What do you want to do?

Need help? Appoint a claims agent, attorney, or Veteran Service Organization (VSO) to assist you.

Apply

- Disability Compensation **P**
- Add or Remove Dependent **P**
- VA Health Care **E**
- Education Benefits
- Pension Benefits
- Vocational Rehabilitation and Employment
- [See all applications for benefits](#)

Manage Benefits

- Compensation Claim Status **P**
- Personal Contact and Direct Deposit **P**
- VA Payment History **P**
- VA Letters **P**
- Certificate of Eligibility for Home Loan **P**
- Supporting Document Upload for Claims **P**
- [See all options to manage benefits](#)

Manage Health

- Share Your VA Medical Records
- VA Prescription Refills **P** **E**
- VA Medical Appointment Scheduling **P** **E**
- Hearing Aid Batteries and Prosthetic Socks **P**
- VA Medical Provider Messaging **P** **E**
- DoD TRICARE® Health Insurance **P** **E**
- [See all options to manage your health](#)



eBenefits Tools: Apply for Benefits

VA Transition Assistance Program

The screenshot shows the eBenefits website interface. At the top left is the eBenefits logo with the tagline "My Gateway to Benefit Information". To its right are the VA and DoD seals and the text "A Service of the Department of Veterans Affairs and the Department of Defense". On the top right are "Log in" and "Register" buttons. Below the header is a navigation bar with "Apply", "Learn", "National Resource Directory", "Employment Center", and "Contact" links. A red box highlights the "Apply" link, with a red arrow pointing to it from the left. A search bar is on the far right of the navigation bar. The main content area is divided into three columns. The left column lists benefit categories: Compensation, Pension, Housing, Education and Training, Health Care, Insurance, and Burial. The middle column is titled "Featured Activities" and contains two items: "Apply for disability compensation" and "Apply for VA Health Care". The right column is titled "Manage Health" and lists various services like "Your VA Medical Records", "Prescription Refills", "Medical Appointment Scheduling", "Hearing Aid Batteries and Prosthetic Socks", "VA Medical Provider Messaging", and "DoD TRICARE Health Insurance". At the bottom of the main content area are three summary links: "See all applications for benefits", "See all options to manage benefits", and "See all options to manage your health".



eBenefits Tools: Manage

The screenshot shows the eBenefits website interface. At the top left is the eBenefits logo with the tagline "My Gateway to Benefit Information". To its right are the VA and DoD seals and the text "A Service of the Department of Veterans Affairs and the Department of Defense". On the top right are "Log in" and "Register" buttons. Below the header is a navigation bar with "Apply", "Manage", "National Resource Directory", "Employment Center", and "Contact". The "Manage" link is highlighted with a red box, and a red arrow points to it from the right. Below the navigation bar is a main content area with a left sidebar, a central featured activities section, and a right sidebar. The left sidebar lists various benefit categories like "Disability", "VA Health", "Education", "Pension", and "Vocational". The central section has a "Featured Activities" header and two main items: "View or update your Compensation and Pension (C&P) claim" and "Order hearing aid batteries and prosthetic socks". The right sidebar lists "Medical Records", "Refills", "Appointment Scheduling", "Prosthetics and Prosthetic", "Patient Messaging", and "Health Insurance". At the bottom of the main content area are three blue buttons: "See all applications for benefits", "See all options to manage benefits", and "See all options to manage your health".



eBenefits Tools: Documents and Records

VA Transition Assistance Program

The screenshot displays the eBenefits website interface. At the top left is the eBenefits logo with the tagline 'My Gateway to Benefit Information'. To its right are the VA and DoD seals and the text 'A Service of the Department of Veterans Affairs and the Department of Defense'. On the top right are 'Log in' and 'Register' buttons. Below the header is a navigation bar with tabs for 'Apply', 'Manage', 'Learn', 'National Resource Directory', 'Employment Center', and 'Contact', along with a search icon. A dropdown menu is open under the 'Manage' tab, listing various services: 'Status Tracking', 'Documents and Records' (highlighted with a red box and a red arrow), 'Contact and Direct Deposit', 'VA Representative', 'Compensation', 'Education', 'Health Care', 'Housing', 'Insurance', and 'Pension'. The main content area features 'Featured Activities' such as 'View or update your Compensation and Pension (C&P) claim' and 'Order hearing aid batteries and prosthetic socks'. On the right side, there are sections for 'Manage Health' and 'Medical Records'. At the bottom, there are three buttons: 'See all applications for benefits', 'See all options to manage benefits', and 'See all options to manage your health'.



Manage Your Health Care Benefits

VA Transition Assistance Program

The screenshot shows the top of the eBenefits website. On the left is the eBenefits logo with the tagline "My Gateway to Benefit Information". Next to it are the VA and DoD seals and the text "A Service of the Department of Veterans Affairs and the Department of Defense". On the right are "Log in" and "Register" buttons. Below this is a navigation bar with links for "Apply", "Manage", "Learn", "National Resource Directory", "Employment Center", and "Contact", along with a search icon. An orange banner below the navigation bar contains a warning: "Remote Proofing for DS Logon will be intermittent from 12am ET June 19, 2015 to 12am ET June 20, 2015."

Manage Your Health Care Benefits

 <h3>Health Management</h3>	<h4>VA Exam Appointment Calendar</h4> <p>View details about your future medical appointments with VA.</p>	<h4>VA Prescription Refills</h4> <p>View a list of your VA-prescribed medications and have them delivered to your home using My HealtheVet.</p>
<h4>VA Medical Provider Messaging</h4> <p>Use secure messaging to communicate with your VA health care team. You can ask about VA appointments, medications, and lab results using My HealtheVet.</p>	<h4>Hearing Aid Batteries and Prosthetic Socks</h4> <p>Are you a Veteran needing hearing aid batteries or prosthetic socks? Use this online service to order the items that you need.</p>	<h4>My HealtheVet Resources</h4> <p>Use My HealtheVet tools and resources to make informed decisions about your health.</p>
<h4>DoD TRICARE® Health Insurance</h4> <p>View and update TRICARE® medical, dental, and pharmacy information.</p>	<h4>DoD Other Health Insurance Information</h4> <p>View non-TRICARE® health insurance information.</p>	<h4>Service Member Out-of-Pocket Medical Expenses (CCD)</h4> <p>View your total out-of-pocket expenses, claim records, and TRICARE® fees for the current and prior fiscal years.</p>
<h4>Weight Management Questionnaire</h4> <p>Complete the Move! questionnaire to get practical weight management advice. Print patient and provider reports that are based on your answers.</p>		



eBenefits Tools: Learn

The screenshot shows the eBenefits website interface. At the top left is the eBenefits logo with the tagline "My Gateway to Benefit Information". To its right are the VA and DoD seals and the text "A Service of the Department of Veterans Affairs and the Department of Defense". On the top right are "Log in" and "Register" buttons. Below the header is a navigation bar with tabs for "Apply", "Manage", "Learn", "Resource Directory", "Employment Center", and "Contact". A search bar is on the far right. The "Learn" tab is highlighted with a red box, and a red arrow points to it from the left. A dropdown menu is open under "Learn", listing categories: Compensation, Education, Health Care, Housing, Insurance, Pension, and Vocational Rehab & Employment. To the right of the dropdown is a "Featured Activities" section with two items: "State Benefits Information Packet" and "Benefits Explorer". Below the dropdown is a grid of application tiles for various benefits like Disability Compensation, VA Health Care, Pension Benefits, etc.



eBenefits Tools: National Resource Directory

The screenshot shows the eBenefits website interface. At the top left is the eBenefits logo with the tagline "My Gateway to Benefit Information". To its right are the VA and DoD seals and the text "A Service of the Department of Veterans Affairs and the Department of Defense". On the top right are "Log in" and "Register" buttons. Below the header is a navigation bar with tabs: "Apply", "Manage", "Learn", "National Resource Directory" (highlighted with a red box and a red arrow pointing to it), "Account Center", and "Contact". A search bar is on the far right. The main content area is dark blue with several sections: "What do you want to do?" with an "Apply" button and a list of services (Disability Compensation, Add or Remove Dependent, VA Health Care, Education Benefits, Pension Benefits, Vocational Rehabilitation and Employment); "Manage Benefits" with a list of services (Share Your VA Medical Records, VA Prescription Refills, VA Medical Appointment Scheduling, Hearing Aid Batteries and Prosthetic Socks, VA Medical Provider Messaging, DoD TRICARE Health Insurance); and "Manage Health" with a list of services (Share Your VA Medical Records, VA Prescription Refills, VA Medical Appointment Scheduling, Hearing Aid Batteries and Prosthetic Socks, VA Medical Provider Messaging, DoD TRICARE Health Insurance). A "Need help?" banner is also visible.



eBenefits Tool: Contact

VA Transition
Assistance
Program



A Service of the Department
of Veterans Affairs and the
Department of Defense

[Log in](#) [Register](#)

[Apply](#) [Manage](#) [Learn](#) [National Resource Directory](#) [Employment Center](#) [Contact](#)

Contact

By Phone

eBenefits Questions and Technical Issues
1-800-983-0937 ☎
Monday - Friday, 8:00 am - 8:00 pm ET

Veterans Affairs Benefits and Services
1-800-827-1000 ☎
Monday - Friday, 8:00 am - 9:00 pm ET

NRD and DoD Services and Resources
1-800-342-9647 ☎
7 days a week, 24 hours a day

Online

Chat with a live agent about eBenefits Log In or Registration
Monday - Friday, 10 am to 6 pm ET.
Chats are limited to registration and login assistance for eBenefits.
Specific details about your claim cannot be discussed.
[Chat with a live agent](#)

Ask Questions, Send Comments
Got a question or comment about eBenefits? Use VA's Inquiry Routing & Information System (IRIS) to contact us.
[Submit a question or comment](#)

Help Us Improve eBenefits
Join our email list of testing participants and give us your feedback. All you need is your browser!
[Submit your contact information](#)

In Person

Find Your Regional Benefits Office
You can also search an online



eBenefits: Facility Locator

Compensation Education Health Care Housing Insurance Pension



Do you have disabilities resulting from a disease or injury related to your military service? You may be eligible for monthly benefits, no matter when or where you served. [Learn More](#)

Learn More About Compensation Benefits

[Read an overview of compensation types](#) ↗

[Learn about eligibility requirements for disability compensation](#) ↗

About eBenefits	About Veterans Affairs	Our Policies	Other Government Sites
<ul style="list-style-type: none">About eBenefitsOutage CalendarPoliciesPromotionalSocial MediaHelpContact Us	<ul style="list-style-type: none">VA HomeAbout VAVA FormsKnowVAFAQsVA Facility LocatorContact VA	<ul style="list-style-type: none">VA Privacy PolicyVA Web PoliciesRegulations & Guidance DocumentsVA Freedom of Information ActNO Fear Act DataSection 508 Accessibility	<ul style="list-style-type: none">Forms.govDoD FormsWhite HouseUSA.govRegulations.govGovBenefits.govServe.govDefenseLINKDoD Freedom of Information Act (FOIA)





U.S. Department
of Veterans Affairs

Moving Forward

Transition
Tools for
a Brighter
Future

VA Transition Assistance Program

Employment

Economic Impact

- Leverage Resources
- Individual Assistance
- Complete Transition GPS Participant Assessment

**Thank you for your service
and welcome to the VA family!**

