

## How can eBenefits help you?

As a registered eBenefits user, you can set up a personalized space where you can complete various tasks:

- » File a Fully Developed Claim (FDC)
- » Check the status of compensation and pension claims, or the status of appeals
- » View payment history of received VA benefits
- » Obtain or submit an application for the home loan certificate of eligibility
- » Access and retrieve copies of official military personnel records including DD-214s and active/reserve orders



### Need more information?

To learn more about the services that eBenefits offers, visit the Frequently Asked Questions (FAQs) page. You can access the FAQs from any eBenefits page by clicking Help → FAQs.

If you need assistance, call the VA Help line  
**1-800-827-1000.**



### eBenefits Features

- » Apply for benefits online
- » Access personalized VA and DoD information
- » Check VA claim status
- » Single Sign On Access to other VA and DoD websites
- » Get your DD-214
- » Download VA letters
- » Sign up for Veterans' Group Life Insurance (VGLI) (Time limits apply)
- » Check Post-9/11 GI Bill enrollment status
- » Order medical equipment such as hearing aid batteries and prosthetic socks
- » Generate a VA home loan certificate of eligibility

## Sign up Today!

Your VA & DoD Benefits. Online.

**eBenefits**  
www.ebenefits.va.gov



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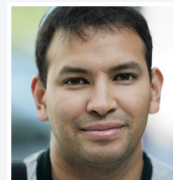
## What is eBenefits?

The eBenefits web portal is an online resource for tools and benefits-related information. The portal serves Veterans, Service members, their families, and their caregivers.

The eBenefits portal enables you to take charge of your benefits and make sure you're getting everything you deserve.

## eBenefits provides two main services:

- 1** A personalized workspace giving quick access to online tools that enable you to apply for benefits, download your DD-214, see your benefits status online,
- 2** A catalog of links to military and Veteran benefits on other sites, and more



### File a Claim

You can file a Fully Developed Claim (FDC) electronically on eBenefits.

## How do you register for eBenefits?

Registering on eBenefits is free and easy. eBenefits offers two levels of registration: Basic and Premium. Both require a DoD Self-Service (DS) logon.

With a DS logon, you can use a single user name and password to log on to various websites, including many VA and DoD sites. All DoD sponsors, Veterans, spouses, and other beneficiaries who are registered in the Defense Enrollment Eligibility Reporting System (DEERS) can get a DS logon.

## Who is eligible for an account?

Individuals can register for an eBenefits account if they are active duty military, retired, National Guard or Reserve, Veteran (non-retiree) or family members that are dependents (over age 18) of current or former military personnel.

## About a Premium eBenefits Account

A Premium eBenefits Account (Level 2 access) gives you the highest level of access to eBenefits. To get a Premium Account, use the method that applies to you:

- » **VETERANS:** Verify your identity online, by telephone\*, by visiting a VA Regional Office, or TRICARE Service Center.
- » **SERVICE MEMBERS AND FAMILY:** Use your Common Access Card (CAC), or request an account while renewing your identification cards at a RAPIDS Station.

» **RETIREES:** Use your MyPay account identity.

» **VETERANS WHO ARE DOD EMPLOYEES OR CONTRACTORS:** Use your CAC.

You will then have a secure, personalized eBenefit account that pulls information from your VA and DoD records.

*\*To verify your identity by telephone, you must be receiving benefit payments from VA by Direct Deposit.*



## Ready to Get an Account

Visit [www.ebenefits.va.gov](http://www.ebenefits.va.gov) and click the Register link on the right.