

Release of the Department of Veterans Affairs Servicer Handbook, M26-4

1. Purpose. The purpose of this Circular is to clarify the date the Department of Veterans Affairs (VA) Servicer Handbook becomes effective.
2. Background. The VA Servicer Handbook provides operational policies and procedures for servicers who participate in the VA Home Loan program and service VA-guaranteed loans through the VA Loan Electronic Reporting Interface (VALERI) system. It also discusses roles and responsibilities for VA Loan Administration (LA) staff and servicers. The updated Handbook was written as a tool for all servicers participating in the VA Home Loan program and does not change or supersede any regulation or law affecting the program.
3. Effective Date of Handbook. VA recently posted the updated VA Servicer Handbook at http://www.benefits.va.gov/WARMS/M26_4.asp. All Servicers participating in the VA Home Loan Program will have until November 1, 2015, to review the Handbook and ensure compliance with the established policy and guidance. Servicers may submit comments on the updated Handbook to the VALERI helpdesk at valeriheldesk.vbaco@va.gov.
4. Rescission: This Circular is rescinded October 1, 2016.

By Direction of the Under Secretary for Benefits

Michael J. Frueh
Director, Loan Guaranty Service

Distribution: CO: RPC 2024
SS (26A1) FLD: VBAFS, 1 each (Reproduce and distribute based on RPC 2024)